



International Claim Association

Individual Member Benefits

Training & Education Opportunities

ICA Claims Education Program

The ICA Claims Education Program provides an introduction to life and health insurance and a thorough understanding of claim administration for both individual and group coverage in an eLearning format. The Associate, Life and Health Claims (ALHC) is designed to provide the student with a thorough understanding of the administration of life and health insurance claims. The Fellow, Life and Health Claims (FLHC) is designed as an advanced-level designation which builds upon the ALHC. Course registration for the ICA Claims Education Program is discounted by 25% for ICA member companies.

ICA Annual Conference

The ICA Annual Conference is well known amongst insurance claims professionals from around the globe as the leading educational conference in the life and health claims industry. Year after year more than 400 claims professionals entrust ICA to provide them with quality education workshops consisting of relevant, timely information and priceless opportunities to connect with their peers. By educating and connecting our attendees, we're able to keep them in the forefront of the insurance claims industry. As an ICA Corporate Member, anyone you send to the conference from your company will receive a 30% discount on registration. ICA Corporate Member Companies are also eligible for group discounts of five or more people which is another \$100 off per person!

ICA Fraud Training Discount

In partnership with the North American Training Group (NATG), ICA offers fraud training that will satisfy the annual fraud training requirements for the State of California as well as all other state mandated training requirements. NATG tailors to the specific needs of your company and offers a discounted rate* to ICA Members.

**Fees vary and are based on the number of participants per company.*

Networking

Networking

The ICA offers structured and convenient opportunities to interact with other claims professionals, industry representatives, regional claim organizations and other insurance professionals via Facebook, committee involvement, attendance at the Winter and/or Spring committee meetings and the Annual Conference.

ICA Committee Participation

ICA has a number of product related (Life and Annuity, Health, Disability, Re-Insurance, Law, Fraud & Claim Abuse and Education) and administrative committees available for all members to participate on. Participation in ICA committees allows committee members to keep current on industry trends and issues and provides opportunities to network with other claims professionals. ICA Committee members are heavily involved with the planning of the education sessions for the Annual Conference. ICA members can join a committee at any time!

Committee participation is available to ICA Members only.

Advertising Opportunities

Advertising

Discounted ICA Member rates are available for advertising on the ICA website and in the ICA newsletters which are issued quarterly. Website advertisements will be seen by claims professionals from around the globe and can be purchased on a monthly basis with a 3 month minimum. Newsletter ads come in three sizes and can be purchased for as many issues as you'd like.

Information Sharing

ICA Roundtable Conference Calls

ICA hosts member roundtable conference calls to discuss current issues and topics of interest to ICA members including best practices, management & regulatory issues, product information and topics of interest submitted by ICA members. The calls are scheduled every other month for one hour with a Q & A session during the last 10 minutes. Previous Roundtable conference call topics include: Significant Weight Consideration with Social Security Disability Benefit Awards and Long Term Disability Claims; Injury or Sickness? Lifetime Benefits or to Age 65?; "The Future's So Bright, I Gotta Wear Shades!" Realistic Strategies for Claims Operations in a Chaotic Reality; Having Your Cake & Tweeting it Too - Investigation & Mitigation Through Social Media. Participation on ICA Roundtable Conference calls is available to member companies only.

ICA Law Reports

These valuable reference materials cover legal topics of interest to claim and legal department staff. Some sample reports include: The missing insured and death claim; Premium Receipts; Requirements for Establishing Defense of Misrepresentation; Occupational Clauses; Divorce and Beneficiary Designation; and Coverage of Losses Incurred During or Related to Criminal Acts. Law Reports are hosted in the Members Only section of the ICA website and are searchable by state.

ICA Law Surveys

These multi-state reviews on legal topics are presented in an at-a-glance chart format. Past topics include: 50 State Survey Death Claim Interest; Small Estate Administration; Disclaimers, and Necessity for a Legal Filing to Rescind an Insurance Contract. Law Surveys are available to ICA members only.

ICA Quarterly Newsletter

The *ICA News* is published electronically on a quarterly basis to keep members current on industry issues and updates as well as the latest trends in the insurance industry. The newsletter also serves as a communication piece for upcoming ICA roundtable calls, member acknowledgements, committee updates and other valuable membership information.

ICA Members-Only WebPages

A Members-Only webpage packed with claims related information and resources including 50 state law reports, previous conference materials and presentations, a searchable membership directory, past issues of *ICA News* and links to other relevant organizations and reliable vendors.

Available to ICA members only.

ICA Educational White Papers from Annual Conferences

These annual reference materials cover topics of interest to those in the claims profession. The reports cover current issues and trends in the Life, Health and Disability product areas. Previous reports have included Money Laundering – A Threat to the Insurance Industry; Contestable Claims & Misrepresentation in 1035 Exchanges; Telemedicine Reimbursement and Vocational Rehabilitation, More than Just Dollars.

Available to ICA members only.

ICA Job Bank

Allows for ICA member companies to post available claim related job opportunities to the ICA website for 90 days.

Available to ICA member companies at no charge.

For More Information

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